



REAL COLOR WORKSHOP

Hangzhou real color decoration Co.,Ltd

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ORDER PROCESS

1. FILE PREPARATION

- designs/photos/logo
- CMYK mode only
- file format in .eps/.pdf/.tif/.psd
- 300 dpi resolution suggested.Minimum 200dpi required

2. SAMPLE LAMINATION

- file adjust by our designer
- **one free sample** for a project
- sample sizes up to **60cm*60cm normally**.Special requirement are subject to project
- sample completion within **maximum 10 days** upon receipt of approval by client
- requirement of **surface treatment and corner effect** should be mentioned,which may cause extra handling fee

3. SAMPLE CONFIRMATION

- sample delivered by express ,like UPS,Fedex normally and **corresponding delivery fee** negotiated by both parties
- **sample confirmation** in appearance, mechanical property and special requirement like edge finishing
- one sample kept and sealed by client for **quality checking in the future**

4. MASS ORDER CONFIRMATION

- **within 7 days** to start mass order once sample confirmed by client
- other order details(**payment terms/ delivery**) confirmation
- preparation of **supporting materials** if required
- lead time for 50-500 pcs are **within 7-14 days** generally.Special requirement are subject to each project
- we accept minimum order from **5 pieces normally**

DELIEVERY ISSUE

- we offer international delivery
- mass production goods could be delivered by sea, by air or by express,depending on quantity and weigh.

Delivery method (example: 4'*8' /1mm HPL)

- **By express**

Suitable for small size and quantity(1-5pcs).Fast delivered usually within 1 week. Usually it would be stacked on a particleboard to prevent cracking down. Cost relatively high.



- **By air**

15 pcs required. It would be rolled and installed with wooden case for prevention cracking. Delivered to airport and required picking by client. Cost medium.



- **By sea**

100 pcs required. Panels would be stack with foil film in-between for protection in wooden case. Wooden case would be iron striped for consolidation. Wooden pallet under-laid as base.



Note:

- 1) Delivery fees varies frequently due to many factors and we'd help to choose the suitable delivery method
- 2) Detailed quality control and checking before delivery and shipping